



August #2, 2011

Travelers Country Club on the Mississippi

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President's Remarks

A letter to the TCCOM Board of Directors dated July 25th, 2011, contained the resignation of President Charles "Chuck" Orvik. This resignation was made at the urging of Chuck's doctors after a recent visit to the Mayo Clinic. His wife Bonnie concurred with the doctor! Chuck Orvik decided he would trade the stress of being TCCOM President for a less demanding position on the Board of Directors. Chuck will be readily available as the Board continues with the necessary issues of the Park. I will have more to say about his continuing contributions at the Park's September BOD meeting.

An executive session of the Board was called to determine a successor. I was elected to be that person. I have had the benefit of continuing orientation to the position by both the out-going President, Chuck Orvik and the Park Manager, Chuck McColgan. It is an on-going effort with all the issues that are occurring. Hopefully my background of business management will contribute to the Park operations. It is very important to me that I have the good-will and prayers of each member in the Park.

It is with regret that my wife and I had previous plans to be part of a relatives wedding in Wisconsin so we could not participate in this August Board Meeting.

I am greatly encouraged by the number of people who are seriously contributing to the welfare of TCCOM. This is **your park** and it is at **your pleasure** that **we** serve you. Again, I will have much more to say in the future about those of you who are volunteering your time and talent.

One of our very important committees has convinced us of the necessity to nail down once and for all the question of approving/disapproving washing machines at individual units in the Park. This was decided after talking to Sherburne County and our own very knowledgeable advisors.

I'm sure by the time you hear this message you will have received enough information to agree with the decision.

Yes, we are in touch with the Minnesota Health Department, Sherburne County Officials and the possibilities of DNR correspondence. Many of our decisions are necessary to comply with their directives. There is little wiggle room, so we must discipline ourselves to reality. We not only cannot afford to be singled out for a financial reprimand, we need to stay far below their radar. The State of Minnesota is constantly aware of their own financial shortfalls. We do not want to make unnecessary and costly donations to comply with new regulations.

I thank you for your continuing interest in making TCCOM a community of individuals dedicated to the well-being of each neighbor.

Remember if we don't care who gets the credit, we will find the Park a great place to live!

A quote I often repeat is, "Reasonable people, equally informed, seldom disagree".

David Chapman, President

Park Managers Report

First off, I'd like to thank Chuck Orvik for being the best boss I've ever had in my business career. I couldn't have asked for a better leader and mentor to indoctrinate me into the operations of TCCOM. Your continued guidance and coaching and open door policy made learning the TCCOM business the easiest of any business venture I've ever embarked on. I thank you for making the Park Manager position such a fun and rewarding job – one that uses and challenges my talents to the fullest. I look forward to working with you on the special projects and committees that you choose to continue leading. Thank you, Chuck.

And to Dave Chapman, thank you for accepting the position of President. I've always respected your professional and personal input, thoughtfulness, and genuine desire to do what is right for the Park and its members – putting both above your own self-interest. I look forward to working with you and helping you achieve the goals and vision of the members of TCCOM.

TCCOM Facilities Usage – Pool, Dock, Golf Course, Activity Building, etc.

We have recently had incidences where one member invited day care participants to use the TCCOM pool and another member invited a church group to use the TCCOM dock. Only TCCOM itself as an organization, with Board approval, can invite organizations, associations, companies, businesses, etc., to use TCCOM facilities. (i.e. Clear Lake Fire Department for golf tournament; Patriot Guard for parade and luncheon.)

TCCOM is a PRIVATE Country Club for members and their invited guests – immediate family and their friends. It is not a PUBLIC facility for members to invite organizations, associations, companies, businesses, etc.

The liability to TCCOM incurred by members misusing the guest policy is tremendous. I don't think anyone wants to be forced to shell out thousands of dollars because of another member's actions.

With respect to the pool, in order to allow room for members during busy times, we ask that family groups of 7 or more please register at the office. (This will help with control and ensure only members and true guests are using the facility. Otherwise, TCCOM may have to resort to a program like public pools use and issue wrist bands to all guests --a similar concept for the pool as guest golf tickets are for the golf course.) In addition, we recommend that there be at least one adult for every three children in the pool for supervision and safety – remember TCCOM has no lifeguard on duty.

Respect for Others:

I've heard of, and been involved in, several incidents where Golf Course Rangers or Caddy Shack volunteers are being harassed as they perform their duties of member education and enforcement of your Park Rules and Regulations. This is totally uncalled for, and, in-and-of-itself, a violation of the TCCOM Rules and Regulation. (This also applies to member to member harassment.)

TCCOM Trash Recycle Update

Good News. Thanks to Dick Picken and Dana Schottmuller, we now have a source for disposal of certain trash items for FREE! From now on, please dispose of all appliances and electronics (as before) in the TCCOM Trailer, Lot 20, Outside Storage. In addition, please dispose of all scrap metal like furnaces, bicycles, lawnmowers (liquids removed), water heaters, small engines, shelving, aluminum, tin cans, gas or charcoal grills, garden tillers, metal or cast iron pipes, junk auto parts – rotors, brake drums, metal fenders, even junk batteries – metal doors, bed frames, and exercise equipment in the TCCOM Trailer. In essence, if it is metal, it can now go into the TCCOM Trailer. OR, you can call Lee Arndt at 320-267-1237 for direct pick-up at your Unit.

With respect to the garbage dumpsters, please put all food waste in bags before putting in the dumpsters. Throwing open McDonalds bags, etc. directly into the dumpsters attracts flies and causes the trash area to smell. Thank you.

Also, it was voted upon at the August 13th informational meeting to change out all the blue plastic 40 gallon recycle dumpsters with one 6 yard dumpster. This will be done on Tuesday, 8/23/11. Please place all recycle material – boxes flattened – in this dumpster.

Open House Sign Usage Recap:

Just to recap, Open House signs are to be displayed only during TCCOM Open Houses or when the owner has scheduled their own open house for a specific period of time and registered said time and date with the Office. Open house signs are not to be used just because you happen to be in the Park. If you're having your own open

house, you need to be at the property during the window of time you've registered at the Office – not doing laundry, playing golf, at the pool, etc. Thanks.

Minnesota Department of Health (MDH) Inspection for 2011

The MDH conducts unannounced inspections once a year at TCCOM as with all RV and Camping Parks. The main things they look for each year are compliance with the MDH rules with respect to the pool, the 10 foot rule, safety issues, group events involving food, and any area that is their focus for that year. TCCOM has no control over when these inspections are held or what compliance violations they may cite us for. It is under TCCOM's control to eliminate or minimize compliance violations by enforcing the MDH rules within the Park.

As a result of the 2011 inspection, changes will have to be made by the Activities Committee as to how fundraising events serving food will be conducted in the future to ensure that TCCOM or each event does not have to get a food license. Specifically, the fundraising portion must be separated from the food portion of the event and the food served must be a Pot Luck in accordance with the MDH's definition of a Pot Luck meal.

TCCOM Rules and Regulations Corrections

There was a typo in the 2011 Rules and Regulations that went out via email after the July Board meeting. The typo changed the 1993 grandfather date for washing machines to July 30, 2011 – the same as the registration date. In addition, a recent letter from Sherburne County superseded any changes TCCOM may have wanted to make with respect to washing machines in Units. The correction was made at the August 2011 Board meeting by the Board and corrected copies will be emailed next week and printed copies distributed several weeks thereafter.

Maintenance Equipment:

Please watch out when around maintenance equipment – lawn mowers, etc. The drivers of this equipment do not have rear view mirrors and can't hear other traffic or people when operating them on the streets, common grounds, etc.

Water Sprinklers:

Please do not water the paved roads or golf cart paths when sprinkling your lawn. It may not seem like much at any one time, but over time, the water greatly deteriorates the paving and accelerates the need for costly repairs. Thank you.

Announcements:

- Change in Wheels deadline for copy submission: It is now 5 PM of the Monday immediately following the Board meeting.

- Please do not use Canadian quarters in the laundry machines. They jam the mechanism and it costs \$138 each time to fix.
- Please do not bring golf tees into the pool area. If you step on one with your bare feet it can penetrate the skin.
- There are two boxes in the Clubhouse Library – one for returned books, the other for returned movies. Please place returns in the respective boxes so they can be correctly placed back on the shelves by our library volunteers. Thanks.
- I will be using “pink flyer reminder notices” placed on windshields of vehicles parked on common grounds. They are just reminder notices that effective 8/22/11 the Park Manager will be noting violations of members parking on common grounds – other than members doing maintenance on their driveways or those who have obstacles to be removed or moved to allow for parking on their lot. The latter named individuals have until next season.
- Surveys – We’ve received about 50 Wi-Fi surveys back so far. If you haven’t completed one, please do so and return to the office. In addition, we’ve only received a few of the Talents and Committees survey– your input is needed to help us make the TCCOM experience more rewarding for you, personally, and for all members in general. Here are the surveys that have been distributed so far:
 - Emergency Planning and Member Information
 - Park-wide Wi-Fi
 - Talents and Committees
 - Members, when you have kids in the Park staying overnight, please keep track of them. We had a report of kids speeding on electric golf cart at 3:40 AM. It is my understanding that in the past there had been some thefts attributed to kids in the Park.

Appreciation:

- Thank you to Steve Johnson, lot 416, for the walkie-talkie set he donated to TCCOM so the Park Manager can stay in contact with the Office when in the Park. And thanks to Larry Krautkremer for washing the marketing golf cart (which I use) – it looks a lot better for showing the Park to prospective members.

Park Manager’s Pop Quiz:

1. If you receive a Notice of Violation email, letter, phone call or personal visit, does that mean you’re guilty of the stated violation?
2. If a Golf Course Ranger approaches you to confirm those in your party have the appropriate name badges or tickets or to advise you of a Rules violation, should you disrespectfully or confrontationally harass the Ranger?

Flowers

As we go thru life, we have heard the old saying “slow down stop and smell the roses.” Well, our adjoining county park has provided us with a great opportunity to do this. They have created nice walking paths, picnic tables and benches all among fields of beautiful flowers for all to enjoy. We are asked to PLEASE DO NOT PICK THE FLOWERS. This is a new area and they are trying to keep it growing by reseeding. So, please only stop and smell.

Notice

Anyone needing to dispose of hazard waste, there is a place in St. Cloud. Tri-County Solid Waste, located at 601 N. 20th Ave. This is just off Veteran Drive behind Denny and Kathy’s Ace Hardware store. Tri-County Waste is open Tuesday thru Friday from 9:00 A.M. to 4:00 P.M.

Golf Cart Parade

A big THANK YOU to Joan & Jerry Thurmes for coordinating the Golf Cart Parade the past few years!!

Joan and Jerry have resigned as the coordinators for this event. If you’d be interested in taking charge of the July 4th Golf Cart parade, please let Donna, lot 156, Ruth, lot 235 or the TCCOM office know. This is a fun event for participants and viewers alike. We’d hate to see this TCCOM tradition die. Joan and Jerry have all the information needed for an easy and smooth transition. Let’s keep a good tradition going!!

Thanks again to Joan and Jerry Thurmes for such a great job.

Corn Feed Potluck Results

Corn Feed volunteers from lower 100 and 200 rows served approximately 235 residents and visitors, slightly down from previous years, but a great success as usual. We appreciate your support of the Activity Fund through your donations. I want to sincerely thank all of our

volunteers for their hard work, especially those of you cooking hamburgers and corn. These are the two hottest and most demanding jobs. It was wonderful to see many new faces helping this year. Hope to see you again next year.

Corn Feed Donations:

Activity Building Renovation Fund: \$191.62

Activity General Fund: \$733.38

Winner of 50/50 - \$136 went to the son of David and Julie Klein – Lot 322

Total donations: \$925.00

Thanks again for supporting the Activity Funds through your donations and the many volunteers who provided their hard work and talents to make this potluck a huge success. Jane and Norm are stepping down as co chairs so if anyone would like to volunteer to co chair this event next year please contact Bonnie or Ernie Saice, lot 216.

Help

We need help Monday, September 19th for cleaning and closing the Activity Building. It would be helpful if a few men could also volunteer to stack the tables and chairs. If you are able to help, show up at the Activity Building at 9:00 A.M., Monday, Sept. 19th. Thank You

Activity Committee

Thank You

We would like to thank all the people who helped and participated with the 400 Row Taco Feed.

Steve & Carol Stolarski

Clarence & Faye Petron

BINGO

We will be in need of two people to work with the Bingo Activity for the 2012 season. We need one person to call plus another to sell the cards and help with payouts. Steve Smith will try to finish out this season. Thanks Steve. If interested please call Donna Wimmer, Lot 156 at 763-377-2810.

Activities for August and September

August	20	Jam Session 6:30 P.M.
	20	Low Net Golf Tournament
	21	Low Net Golf Tournament
	27	Club Championship
	27	Bingo 7:00 P.M.
	27	Open House 1:00 P.M to 5:00 P.M.
	28	Open House 1:00 P.M. to 5:00 P.M.

September	11	Trick or Treat
	17	Fireman's Golf Benefit
	27	Open House 1:00 P.M. to 5:00 P.M.
	28	Open House 1:00 P.M. to 5:00 P.M.

Activity Committee Announcement

At the July 20, 2011 committee meeting it was decided that no Park tables or chairs are to be used for personal family events.

Answers to Park Manager's Pop Quiz:

1. No. The Notice of Violation is to let you know that a rules infraction or possible rules infraction has been observed and the Park Manager is looking for your input on the stated issue via the Complaint Response Form. It is not feasible for the Park Manager to visit every member in person with respect to every violation that happens in the Park -- hence the options of an email, letter, etc.
2. Definitely NOT! They are there for your safety and to ensure your rules are being followed by all – not just some. They are not there to harass you and take away from your enjoyment of playing golf at TCCOM.